

Hope 4 M.E. & Fibro Northern Ireland's Safeguarding Vulnerable Adult Policy Statement

Our commitment to safeguard:

Abuse is a violation of an individual's human and civil rights; it can take many forms. The volunteers in Hope 4 M.E. & Fibro Northern Ireland are committed to practice which promotes the welfare of vulnerable adults and safeguards them from harm.

Volunteers in our organisation accept and recognise our responsibilities to develop awareness of the issues that cause vulnerable adults harm, and to establish and maintain a safe environment for them. We will not tolerate any form of abuse wherever it occurs or whoever is responsible.

We are committed to promoting an atmosphere of inclusion, transparency and openness and are open to feedback from the people who use our services, carers, advocates, and our volunteers with a view to how we may continuously improve our services/activities.

We will endeavour to safeguard vulnerable adults by:

- Adhering to our safeguarding vulnerable adult policy and ensuring that it is supported by robust procedures;
- Carefully following the procedures laid down for the recruitment and selection of staff and volunteers;
- Providing effective management for staff and volunteers through supervision, support and training;
- Implementing clear procedures for raising awareness of and responding to abuse within the organisation and for reporting concerns to statutory agencies that need to know, while involving carers and vulnerable adults appropriately;

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- Ensuring general safety and risk management procedures are adhered to;
- Promoting full participation and having clear procedures for dealing with concerns and complaints;
- Managing personal information, confidentiality and information sharing; and
- Safeguarding vulnerable adults by implementing a code of behaviour for all involved with the organisation, including visitors.

We will review our policy, procedures, code of behaviour and practice at regular intervals, at least once every three years.



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For attention of: Members of the Senior Management Team, Management and action by: Committee/Group; managers and leaders; staff and volunteers; vulnerable adults; carers and advocates; and visitors.

Review date: 10.04.17

Nominated Manager: Mrs. Joan McParland